

AGENDA

DAY 1: WEDNESDAY, APRIL 29, 2026

8:00AM - 9:00AM

Registration & Breakfast (1 Hr)

9:00AM - 9:15AM

President's Welcome (15 Mins)

Resolver's Mission, 2025 Learnings, and 2026 Vision

Speaker: Kam Rawal - President, Resolver | Artem Sherman - Division Head, Security & Investigations

9:15AM - 10:15AM

Keynote (1 Hr)

Speaker: Chris Mathers - A former undercover operative and crime and cybersecurity expert who spent over 20 years infiltrating organized crime for the RCMP, DEA, and U.S. Customs. He now shares frontline insights on fraud, cybercrime, and emerging threats shaping today's security landscape.

Speaker: Chris Mathers, Specialized in Foreign & Domestic Due Diligence, Cyber and Financial Crimes.

10:15AM - 10:30AM

Break (15 Mins)

10:30AM - 11:30AM

Industry Café: Peer Discussions by Sector (1 Hr)

Facilitated, rotating discussions by sector where attendees exchange real challenges, practical approaches, and emerging trends – designed to spark meaningful conversations and peer connections.

11:30AM - 11:45AM

Protecting Communities From Harm (15 Mins)

How organizations can move from reactive response to proactive protection, strengthening their ability to identify and act on threats before harm occurs.

11:45PM - 1:00PM

Lunch (1Hr)

1:00PM - 1:45PM

Product Showcase: What's New & Recently Released (45 Mins)

A fast-paced walkthrough of new Resolver features released in the last year. Demonstrates real workflows (AI Agent, Summarization, reporting, admin improvements) and highlights the immediate value you can start using today.

1:45PM - 2:30PM

Product Roadmap: What's Coming Next (45 Mins)

A forward-looking session outlining Resolver's near-term roadmap and key innovation areas. We'll share upcoming capabilities and how real customer feedback is shaping what we build next – all presented under safe harbor to reflect that plans may evolve as we continue to learn from you.

2:30PM - 2:45PM

Break (15 Mins)

2:45PM - 3:45PM

\$100 Bets (1 Hr)

Use your \$100 innovation budget to invest in the ideas that matter most to you. A quick, collaborative way to influence what we build next.

3:45PM - 4:45PM

Hidden Gems: Explore New Use Cases (1 Hr)

Discover how organizations use Resolver to support additional workflows and teams beyond their core function. We'll walk through four high-value scenarios that can help you address emerging needs across your organization, leaving with clear examples of how to expand your program's reach.

4:45PM - 5:00PM

Closing Remarks (15 Mins)

5:30PM - 9:00PM

Evening Reception at Old Mill Toronto

Unwind and connect in one of Toronto's most iconic historic sites, in the heart of the city. Buses will transport attendees to and from the hotel to Old Mill Toronto.

DAY 2: THURSDAY, APRIL 30, 2026

8:00AM - 9:00AM

Registration & Breakfast (1 Hr)

9:00AM - 9:45AM

AI at Scale: The Enterprise Context Layer (45 Mins)

Resolver CTO Jamie Dearnley shares how organizations can move beyond AI experimentation to real, enterprise-wide impact - balancing innovation with trust, and connecting data, systems, and teams through an emerging "enterprise context layer".

Speaker: Jamie Dearnley, Chief Technology Officer

9:45AM - 10:45AM

Customer Debate: Perspectives on AI in Security (1 Hr)

Join leaders from Mayo Clinic, Bell Canada, and QuadReal Property Group for a candid, debate-style discussion on AI in security and investigations. Panelists will challenge assumptions, share real experiences, and explore where AI is delivering value.

10:45AM - 11:00AM

Break (15 Mins)

11:00AM - 12:00PM

Room: Pine West Solving the Hard Problems with Reports & Dashboards (1 Hr)

A practical session that demystifies Reports vs. Dashboards. We'll show you when to use each, and how to build meaningful analytics that solve your everyday challenges. See customer examples, data model tips, and common "aha" visualizations that drive decisions.

11:00AM - 12:00PM

Room: Pine East Design the AI Investigative Assistant (1 Hr)

An interactive ideation session where customers co-create the next generation of Resolver's AI for investigations. Input feeds directly into product strategy.

12:00PM - 1:00PM

Lunch (1hr)

1:00PM - 2:00PM

Room: Pine West The Admin Glow-up: High Value/Low Effort Customizations (1 Hr)

Discover the simple configuration changes that instantly improve your Resolver environment. This session spotlights overlooked fixes that help eliminate daily friction and make the system smoother for your entire team. Walk away with actionable tweaks you can implement today.

1:00PM - 2:00PM

Room: Pine East Business Case: Show ROI, Win Budget, and Influence the C-Suite (1 Hr)

A strategic session to quantify and communicate the value of your program. Covers loss avoidance, efficiency gains, response improvements, and data storytelling to build internal business cases and influence executives.

2:00PM - 3:00PM

Lessons from High-Profile Incidents (1 Hr)

A practical, real-world review of major incidents, focused on pragmatic decision-making under pressure. Understand what actually mattered, the trade-offs teams made, and the lessons you can apply to strengthen resilience.

Speaker: Artem Sherman - Division Head, Security & Investigations

3:00PM - 3:10PM

Closing Remarks (10 Mins)

3:30PM - 5:00PM

Cocktail Reception

An evening of cocktails, light bites, and relaxed networking.

All times listed are in Eastern Standard Time (EST)