AGENDA

DAY 1: WEDNESDAY, APRIL 29, 2026

8:00AM - 9:00AM

Registration & Breakfast (1hr)

9:00AM - 9:15AM

Introduction by President
Resolver's Mission, 2025 Learnings, and 2026 Vision
Speaker: Kam Rawal - President, Resolver

9:15AM - 10:45AM

Keynote Speech (1.5hrs)
Chris is a crime and cybersecurity expert, and bestselling author. He spent over two decades working undercover for law enforcement agencies including the Royal Canadian Mounted Police (RCMP), the U.S. Drug Enforcement Administration, and the U.S. Customs Service, where he posed as a gangster, drug trafficker, and money launderer, infiltrating organized crime across North America, the Caribbean, Latin America, and Europe. Chris now shares gripping insights from the criminal underworld with audiences, focusing on topics such as cybercrime, artificial intelligence and crime, fraud, organized crime, and security awareness. As a popular media commentator and consultant for film and documentary projects, he brings real-world experience and storytelling to help organizations and individuals understand and guard against modern threats.
Speaker: Chris Mathers

10:45AM - 11:00AM

Break (15mins)

11:00AM - 12:00PM

Industry & Theme Roundtables (1hr)
Facilitated discussions by sector or theme. Attendees share challenges, best practices, and emerging trends. Proven to build strong peer networks based on last year's success.

12:00PM - 1:00PM

Lunch (1hr)

1:00PM - 1:45PM

Product Showcase: What's New & Recently Released (45mins)
A fast-paced walkthrough of new Resolver features released in the last year. Demonstrates real workflows (AI Agent, Summarization, reporting, admin improvements) and highlights the immediate value you can start using today.

1:45PM - 2:30PM

Product Roadmap: What's Coming Next (45mins)
A forward-looking session outlining Resolver's near-term roadmap and key innovation areas. We'll share upcoming capabilities, product themes, and how real customer feedback is shaping what we build next — all presented under safe harbor to reflect that plans may evolve as we continue to learn from you.

2:30PM - 2:45PM

Break (15mins)

2:45PM - 3:45PM

Insiders' Collab Session (1hr)
Use your $100 innovation budget to "invest" in the ideas that matter most to you. A quick, collaborative way to influence what we build next.

3:45PM - 4:45PM

Lessons from High-Profile Incidents: Pragmatic Takeaways for Today's Security Teams (1hr)
A practical, real-world review of major recent incidents across industries. This session cuts through the noise to highlight the signals that mattered, the decisions that shaped outcomes, and the actionable lessons security teams can apply immediately to strengthen detection, response, and readiness.

4:45PM - 5:00PM

Closing Remarks (15mins)

5:30PM - 9:00PM

Customer Social

DAY 2: THURSDAY, APRIL 30, 2026

8:00AM - 9:00AM

Registration & Breakfast (1hr)

9:00AM - 9:15AM

Opening Remarks (15mins)

9:15AM - 10:45AM

Hidden Gems in Resolver: Expanding Resolver to New Use Cases (1.5hrs)
Discover how organizations use Resolver to support additional workflows and teams beyond their core function. We'll walk through four high-value scenarios that can help you address emerging needs across your organization, leaving with clear examples of how to expand your program's reach.

10:45AM - 11:00AM

Break (15mins)

11:00AM - 12:00PM

Solving the Hard Problems with Reports & Dashboards (1hr)
A practical session that demystifies Reports vs. Dashboards. We'll show you when to use each, how they connect, and how to build meaningful analytics that solve your everyday operational problems. We'll share customer examples, data model tips, dashboard patterns, and common "aha" visualizations that drive decisions.

11:00AM - 12:00PM

Customer Panel: "Live Case Study" of AI Intake Agent and Playbooks (1hr)
Join a panel of security leaders as they break down how Resolver is reshaping the day-to-day of global security teams. We'll explore automation, triage, pattern recognition, and decision support—plus the challenges of data quality, trust, and responsible adoption. Speakers will share concrete examples and outcomes, including how Resolver's AI Intake and Triage tools fit into their larger AI-enabled workflows, and how Resolver's Playbook functionality has introduced standardized outcome management across regions.

12:00PM - 1:00PM

Lunch (1hr)

1:00PM - 2:00PM

The Admin Glow-up: High Value/Low Effort Customizations (1hr)
Discover the simple configuration changes that instantly improve your Resolver environment. This session spotlights overlooked features and easy fixes that help eliminate daily friction and make the system smoother for your entire team. Walk away with actionable tweaks you can implement today.

1:00PM - 2:00PM

Proving the Value of Security: Show ROI, Win Budget, and Influence the C-Suite (1hr)
A strategic session showing security leaders how to quantify and communicate the value of their programs. Covers loss avoidance, efficiency gains, response improvements, and data storytelling to build internal business cases and influence executives.

2:00PM - 2:15PM

Break (15mins)

2:15PM - 3:15PM

Ethics & Compliance with ECI (1hr)

2:15PM - 3:15PM

You Own AI, Don't Let AI Own You: Help Us Design the Investigative Assistant (1hr)
An interactive ideation session where customers co-create the next generation of Resolver's AI for investigations. Discuss challenges, ideal use cases, and what a truly valuable Investigative Assistant should do. Input feeds directly into product strategy.

3:15PM - 3:30PM

Closing Remarks (15mins)

3:30PM - 4:30PM

Cocktail Reception

All times listed are in Eastern Standard Time (EST)